

# Tariff Guide 2013

	TZS	USD/EURO	GBP
<b>INTERNET BANKING</b>			
Monthly fees	Free	Free	Free
Funds transfer to own A/c and 3rd party A/c	750	1	1
Utility payments	500	1	1
Bulk payment per item	1,500	1	1
<b>MONEY TRANSFER</b>			
Credit Transfer between CRDB Bank branches	Free	Free	Free
<b>Inter-Bank Transfers - TISS</b>			
Outward transfer	10,000	USD 10	
<b>EFT (Electronic Fund Transfer)</b>			
Inward transfer per item	4,000	5	
<b>FOREIGN MONEY TRANSFER</b>			
(i) Outward Money Transfer	Equiv to USD rate	USD 0.25% min. USD 50	Equiv to USD rate
(ii) Inward Money Transfer	5,000	5	3
<b>GENERAL SERVICES</b>			
Standing Order Setup	Free	Free	Free
Standing Order per transaction	4,000	3	1
Standing order to other banks per transaction	15,000	15	10
Unpaid Standing Order	25,000	25	15
Confirmation for a transaction at non-domicile branch	5,000	5	5
<b>Cash Counting Fee</b>			
(i) TZS 1,000 notes above TZS 1,000,000	0.2% min. 1,000		
(ii) TZS 500 notes above TZS 500,000	0.2% min. 1,000		
(iii) Coins above TZS 100,000	0.2% min. 1,000		
<b>Deposit of Small USD Denominations</b>			
USD 1s, 5s, 10s, and 20s.	5% of the value		
<b>Statement</b>			
(i) Mini Statement	1,000	1	1
(ii) Duplicate Statement - Quarter cover	10,000	10	10
(iii) Duplicate Statement - Annual cover	20,000	20	12
<b>Information Search</b>			
(i) Information of up to past 12 months	50,000	30	Equiv USD rate
(ii) Information of past between 1 to 5 years	80,000	40	Equiv USD rate
(iii) Information of above past 5 years	100,000	80	Equiv USD rate

For more information contact:

**Call Centre:**

**Tel: + 255 (22) 2197700, 0714-197700,  
0755-197700, 0789-197700**

**Email:** [customer-hotline@crdbbank.com](mailto:customer-hotline@crdbbank.com)

**Website:** [www.crdbbank.com](http://www.crdbbank.com)



## TARIFF GUIDE

Dear Customers,

Tradition is the building block of ones character. Ours has been a tradition of growth and success. All of which has been possible only because we listen to the most important and knowledgeable parties, our clients. Following our tradition of growth through an intimate understanding of your needs we have reviewed our Rates and Charges to make our partnership even more fulfilling.

Thank you for your strong support, thank you for building our “character” and making us who we are.

Yours Sincerely,  
CRDB Bank Plc.

PRODUCT/SERVICE DESCRIPTION	RATES & CHARGES		
	TZS	USD/EURO	GBP
<b>CURRENT ACCOUNT</b>			
<b>Minimum Opening Balance</b>			
(i) Personal Customers	100,000	100	100
(ii) Non personal Customers	100,000	500	500
<b>Maintenance/Monthly fee</b>	10,000	10	8
<b>Cash Withdrawal</b>			
<b>At Domicile Branch</b>			
(i) Amount up to TZS 20 million	1,000		
(ii) Amount exceeding TZS 20 million	0.1% Max 150,000		
(iii) Cash withdrawal - Forex	NA	1% Min 5	1% Min 5
<b>Cash withdrawal at Non Domicile Branch</b>			
(i) Amount up to TZS 5 million	1,000	NA	NA
(ii) Above TZS 5 million to TZS 20 million	5,000	NA	NA
(iii) Above TZS 20 million	0.1% Max 150,000	NA	NA
<b>Cheques</b>			
(i) Cheque book- per leaf	350	0.3	0.3
(ii) Stop payment order/ Cheque- per stop	1% of value min 50,000 max 300,000	1% min.30 max.300	1% min.15 max.150
(iii) Encashment of Third-Party Cheque without checklist	1,000 on payee		
(iv) Unpaid Cheque- for reasons "Refer to drawer" effect not cleared	1% min 100,000 Max 300,000	100	100
(v) Bankers cheque	20,000	20	NA
(vi) Cheque Clearance - Inter-Bank Upcountry	0.5% Min 15,000 Max 50,000	0.5% Min 10 Max 35	NA
(vii) Special Clearance	50,000	40	
<b>SAVINGS ACCOUNT</b>			
<b>Minimum Opening Balance</b>			
(i) Normal Savings Account	20,000	100	100
(ii) Salary (under not group recruitment)	20,000		

	TZS	USD/EURO	GBP
(iii) Scholar Account	5,000		
(iv) Malkia Account	50,000	500	500
(v) Tanzanite Account	100,000	100	100
<b>Min Operating ATM Balance</b>			
All Savings accounts	10,000		
<b>Min Operating Balance in banking hall</b>			
All savings accounts	20,000	50	50
<b>Cash Withdrawal</b>			
(i) Amount up to TZS 5 million	1,000		
(ii) Above TZS 5 million	0.1% min 5,000		
(iv) Junior Jumbo- withdrawal exceeding 3 times p.a	10,000 per trans.		
<b>Maintenance/ Monthly Fee</b>			
(i) Normal Savings account	1,000	3	3
(ii) Salary account	1,000	3	3
(iii) Scholar account	1,000	3	3
(iv) Tanzanite account	1,000	3	3
(v) Junior Jumbo	Free	Free	Free
(vi) Malkia account	Free	Free	Free
Activation of Dormant account except Junior Jumbo account	5,000	5	5
Closing of account	5,000	5	5
<b>FIXED DEPOSIT</b>			
Minimum Opening Balance	500,000	5,000	5,000
Uplifting of FDR	50% of accrued interest min. 10,000	10	5
<b>TemboCard Visa/ TemboCardMasterCard</b>			
(i) Application	Free	Free	Free
(ii) Renewal (upon expiry)	5,000	5	NA
(iii) Replacement of lost/stolen or damaged card	20,000	15	NA
(iv) Annual membership fee	8,000	5	
(v) Maintenance of TemboCard Visa Gold	10,000	10	
(vi) PIN re-generation	5,000	3	
<b>ATM Transactions</b>			
(i) Cash withdrawal at CRDB Banks' ATMs	600		
(ii) Cash withdrawal at other bank's ATMs in Tanzania (with Visa/MasterCard Logos)	3,000		
(iii) Cash withdrawal outside Tanzania	4,000		
<b>SIMBANKING</b>			
Balance enquiry	200		
Mini-Statement	100		
<b>Money Transfer to:</b>			
(i) Own account	200		
(ii) Third-Party's account	400		
(iii) Cardless	1,000		
(iv) Mobile Money (M-Pesa, Airtel Money etc)			
a) Up to TZS 200,000	1,000		
b) TZS 200,000- 500,000	2,000		
c) TZS 500,000- 1,000,000	5,000		
(v) Transaction alert	60		