

CRDB SIM BANKING –TERMS AND CONDITIONS

1. A CRDB Simbanking customer must be an adult of 18 years and above having a CRDB Bank saving/current account.
2. All transactions made through CRDB Simbanking shall be considered made by the respective customer.
3. The customer shall be debited for all charges for the use of CRDB Simbanking services.
4. The Bank shall not be held responsible or accountable for any losses that may occur as a result of the customer’s use of this facility.
5. The Bank has right of admission, can at any time discontinue this service and or reject the application without giving reasons for doing so.
6. The Bank has the right to change the information and services available through CRDB Simbanking system from time to time without prior notification.
7. The Bank has no control over who may access your information through your mobile phone and will not be held accountable for any such unauthorised use.
8. Inform the Bank immediately if your phone is stolen, disconnected, suspended, or changed.
9. The bank can vary these terms and conditions at any time without giving prior notice.
10. By registering with Simbanking services you have accepted the terms and conditions for CRDB Simbanking that can be accessed at www.crdbbank.com. Otherwise de-register immediately.

Management,

CRDB BANK PLC

CUSTOMER DECLARATION

I.....confirm to have read and understood the “Terms and conditions of CRDB Simbanking”. I hereby undertake to fully comply and observe the same in the course of my CRDB Simbanking operation.

Sign.....Date.....

Witnessed by.....Title.....

Date.....